

We Are Here To Help You!

- Family Services
- Weatherization
- Housing
- Family Development and Self—Sufficiency
- Health Services
- Low-Income Home Energy Assistance
- Public Transit
- Early Childhood Programs
(Head Start and Early Head Start)
- Child Care Food Program

The Promise of Community Action
"Community Action changes people's lives,
embodies the spirit of hope, improves communities,
and makes America a better place to live. We care
about the entire community and we are dedicated to
helping people help themselves and each other."

Family Service Offices are located
throughout Northeast Iowa

ALLAMAKEE COUNTY
953 3rd Avenue NW, Waukon
563-568-4224

BREMER COUNTY
117 West Bremer Avenue, Waverly
319-352-4532

CHICKASAW COUNTY
910 East Main Street, New Hampton
641-394-2007

CLAYTON COUNTY
600 Gunder Road NE, Suite 11, Elkader
563-245-2452

FAYETTE COUNTY
297 5th Avenue SW, Oelwein
319-283-2510

Basement Fayette County Court House
West Union
563-422-3354

HOWARD COUNTY
204 2nd Avenue East, Cresco
563-547-4413

WINNESHIEK COUNTY
305 Montgomery, Decorah
563-382-8436 Ext. 150

NEICAC Mission: Through dynamic partnerships,
quality family services, advocacy and education,
NEICAC advances community development and
improves social and economic conditions for individuals
and families with limited resources.



NEICAC is a United Way
participating agency



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**Northeast Iowa
Community Action
Corporation
(NEICAC)**

**Home Energy Programs
305 Montgomery
PO Box 487
Decorah, IA 52101
563-382-8436
www.neicac.org**



**NEICAC Energy
Programs may be
able to help keep
you and your family
safe and healthy.**



Low-Income Home Energy Assistance Program

WHAT IS LIHEAP?

Low-Income Home Energy Assistance Program (LIHEAP) is designed to aid qualifying low-income Iowa households (homeowners and renters) in the payment of a portion of their residential heating costs for the winter heating season, to encourage regular utility payments, to promote energy awareness and to encourage reduction of energy usage through energy efficiency, client education, and weatherization. All customers applying for this program will simultaneously be making an application for weatherization assistance as required by state law.

This program is **NOT** designed to pay a household's total heat costs. The program will provide supplemental assistance based on several factors. Those factors include total household income, household size, dwelling type, and type of heating fuel, among others.

Applications are accepted on a first come/first served basis beginning October 1st for customers 60 years of age or older, or disabled or who may be experiencing difficulty paying past due heat and/or electric accounts. All other customers begin to apply November 1st. Applications will be accepted through April 30th.

WHO IS ELIGIBLE FOR LIHEAP?

Both owner-occupied and renter-occupied households may apply for Energy Assistance. Households with income at or below 200% of the federal poverty income guidelines may be eligible for financial assistance. Additional financial assistance may be available to customers who may be experiencing difficulty paying past due heat and/or electric accounts. Eligible homeowners may also receive financial assistance to repair or replace inoperable furnaces.

HOW TO APPLY FOR LIHEAP

To apply for LIHEAP, call or visit your local Family Service office.

To apply, you will need:

- Names of all members in your household
- Proof of Social Security Numbers for all members in your household
- Dates of birth for all members in your household
- Proof of gross income for all members of your household for the past 30 days or the most recent filed tax return
- A recent heating bill
- A recent electric bill

WHAT IS WEATHERIZATION?

The Weatherization Assistance Program (WAP) provides many Northeast Iowans with the means to remain in their homes in safety, comfort, and affordability. An extensive energy audit includes air leakage checks, insulation evaluation and all combustion appliance inspection for repair and/or replacement.

WHO PROVIDES THE SERVICE?

NEICAC's own crews provide Weatherization. Appliance and furnace work are completed by local vendors and licensed HVAC contractors. Agency staff does a quality control final inspection. The Weatherization staff also administers contracts with the investor owned utilities of the area to install low-cost, energy efficient measures in eligible homes, such as LED lights, low-flow faucet aerators, showerheads, and hot water heater measures.

WHAT WILL I BE CHARGED FOR WEATHERIZATION SERVICES?

All services provided to the homeowner/renter are without cost as long as charges are within program expenditure limits.

ARE RENTERS ELIGIBLE FOR SERVICES?

Yes. The owner of the property is required to sign a landlord agreement authorizing the weatherization of the dwelling or unit. The landlord must also agree not to raise the rent, due to weatherization, for a period of 12 months from the date the work is completed and must agree not to evict the tenant without just cause. Rent-to-own contracts are treated as owners if the document is filed at your county assessors office.

WHO IS ELIGIBLE FOR WEATHERIZATION?

Both owner-occupied and renter-occupied households are eligible to apply for Energy Assistance. Households with incomes at or below 200% of the federal poverty income guidelines may be eligible for assistance under the Weatherization Assistance Program (WAP). Your application for the LIHEAP program is also an application for the WAP.

If you are determined to be income-eligible, your name will be placed on a waiting list. When you are contacted by NEICAC, a WAP crew member will evaluate your home to see what can be done to make your home more energy efficient.