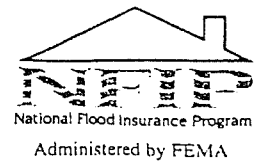




**Need Information on
FEMA FLOOD HAZARD MAPS?
CONTACT 1-877-FEMA MAP
(Toll Free 1-877-336-2627)**



This release is intended to acquaint the public with the Federal Emergency Management Agency's new toll-free number established to respond to questions regarding National Flood Insurance Program (NFIP) Flood Hazard maps, including:

- How do I go about getting a Letter of Map Amendment (LOMA)? A Letter of Map Revision Based on Fill (LOMR-F)? A Letter of Map Revision (LOMR)?
- What is the status of my request for a LOMA? LOMR-F? Study?
- How long does it take to get the map revised?
- Did FEMA receive my request for a Letter of Map Amendment?
- I was just told by my lender that my house is in a floodplain and I need flood insurance, what are my options?
- Was a LOMA ever issued for my property?
- Has the National Flood Insurance Program Flood Hazard map for my community been revised?

The following procedures have been established by FEMA for changing and correcting the NFIP Flood Hazard maps. They are: Letters of Map Amendment (LOMAs), Letters of Map Revision (LOMRs), Letters of Map Revision Based on Fill (LOMR-Fs), and Physical Map Revisions.

As a result of numerous requests for revisions or corrections to the NFIP Flood Hazard maps, FEMA has assigned a dedicated staff of trained professionals to respond to the public's requests for information on the procedures to revise or correct the NFIP Flood Hazard maps.

If you have any questions regarding the NFIP Flood Hazard maps or need current information and facts on FEMA Mapping Procedures, call 1-877-FEMA-MAP.

Below are additional Toll-Free numbers that can be used to obtain other information regarding the NFIP and its products.

- For information about the NFIP's Preferred Risk Policy, ask your insurance agent or company, or call the NFIP's toll-free number at 1-800-427-9662.
- For any current FEMA publications, call FEMA's Publication Center at 1-800-480-2520.
- For answers to flood insurance related questions, call the National Flood Insurance Telephone Response Center at 1-800-427-4661.
- For ordering printed copies of effective NFIP Flood Hazard maps and related documents, call the FEMA Map Service Center at 1-800-358-9616.

Additional information on flood insurance and other FEMA programs and activities is available on the FEMA World Wide Web Site (<http://www.FEMA.gov>) and from FEMA's 24-hour-FAX-on-Demand system at (202) 646-FEMA. TDD# 1-800-427-5593.

National Flood Insurance Program (NFIP) Toll-Free Telephone Numbers

Information about Flood Insurance:

Hours of Operation: 8:00 A.M to 8:00 P.M. (Eastern Time), Monday through Friday.

1-800-427-4661

Flood Damage Claim Questions:

Contact your insurance agent or insurance company



FEMA

NFIP Internet Websites:

► Please browse the menu links ◀

www.floodsmart.gov www.fema.gov/nfip
www.fema.gov/nfip/library.shtm

➡➡ Other Toll-Free NFIP Telephone Numbers:

Free NFIP Brochures and Publications:

Hours of Operation: 8:00 A.M to 8:00 P.M. (Eastern Time), Monday through Friday.

1-800-480-2520

Buy a Flood Map, call FEMA Map Service Center:

Hours of Operation: 8:00 A.M to 6:00 P.M. (Eastern Time), Monday through Friday.

1-800-358-9616

Letters of Map Change & Flood Zone Disputes with Lenders, call FEMA Map Assistance Center:

Hours of Operation: 8:00 A.M to 6:30 P.M. (Eastern Time), Monday through Friday.

1-877-336-2627